



Warranty Card



COMPLETE
BATHROOM
SOLUTIONS
Modern | Classy | Innovative

We would like to thank you and congratulate you for choosing TOYO products. TOYO is committed for delivering quality products and prompt after sales service thus making your experience with the product delightful & hurdle free.

For care & cleaning guidelines & complete terms & conditions on warranty, please scan QR code or visit our website: www.tovoindia.in/warrantv/

Warranty on all the products till specified period will cover only manufacturing defects of the product subject to terms and conditions.

Specified Warranty Period for TOYO Products:

Products Category	Warranty Descriptions	Residential Use	Commercial Use
	Any Manufacturing Defects	12 Years	5 Years
	Internal Parts	7 Years	2 Years
CP FITTINGS	Consumable Parts (Aerators, washers,rubber,spring, piston kits,plastic parts)	Nil	Nil
	Project Angle Valve 3 Years		3 Years
DESIGNER FAUCETS	Any Manufacturing Defects	3 Years	1 Year
SS 304 SHOWER	Any Manufacturing Defects	5 Years	2 Years
PANELS	Internal Parts	2 Years	1 Year
BATHROOM ACCESSORIES	Brass Accessories	10 Years	5 Years
	SS 304 Accessories	5 Years	2 Years
	SS 202 Accessories / White Metal (ZN)	Nil	Nil

Sanitary Wares Products			
Products Category	Warranty Descriptions	Residential	Commercial
Wh. / Blk. Sanitary Wares	Glazing (Rip up)	10 Years	5 Years
	Flush Fittings / Sensor / Electronic parts	2 Years	1 Year
Concealed Cistern	Tank	10 Years	5 Year
	Internal parts	2 Years	1 Year
Exposed PVC Cistern	Tank	2 Years	1 Year
	Internal Fittings & Knobs	1 Year	1 Year
	UF Seat Covers	2 Years	1 Year
Seat Covers	PP Seat Covers	2 Years	1 Year
Designer Art Basins	Designer Finish For peel off of the second coated layer. Remarks: Recommended hardness of water should be within the limit of 250-300 tds. Cleaning agent of acidic nature like harphic etc. should be strictly prohibited.	1 Year	Nil



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Sensor Products

Products Category	Warranty Descriptions	Residential	Commercial
Sensor Faucets / Sensor Urinal Flusher	Mfg. Defect	3 Years	1 Year
	Sensor / Electronic Parts	1 Year	1 Year
Automatic Soap Disp. / Automatic Sanitizer Disp.	Mfg. Defect / Electronic Parts/ Pump	3 Months	3 Months
		3 Months	3 Months

Bathroom Vainties / Cabinets / Mirrors

Products	Warranty Descriptions	Residential	Commercial
	PVC Board	10 Years	5 Years
Bathroom	HDHMR Board	3 Years	2 Years
Vanities	Hardwares (Hinges, Chanels, Legs)	2 Years	1 Year
	SS Mirror Cabinets / Mirrors / LED Mirrors	1 Year	1 Year

Showers & Helath Faucets

Products Category	Warranty Descriptions	Residential	Commercial
	Brass / SS 304- Showers	3 Years	2 Year
	ABS- Showers	1 Year	1 Year
Showers &	Health Faucets-ABS / SS / Brass	1 Year	1 Year
Mealth Faucets	SS Flexible Hoses, Hooks	Nil	Nil
	Brass Shower Arms	10 Years	5 Years
	SS Shower Arms	1 Year	1 Year

Quartz Sinks

Warranty Descriptions	Residential	Commercial
Quartz Sinks	10 Years	5 Years



Warranty Card



Model No	Authorised Dealer's Stamp & Signature	
Inv. No. / Date		回熱熱器
Customer Name:		Please scan this QR code for complete
		warranty T & C and care & cleaning
		guidelines Or
		visit our wesite:
WARRANTY:		https://www.tovoindia.in/warrantv/

The warranty is applicable from the date of purchase. The customer must produce the GST paid invoice of authorised dealer and warranty card in original to avail warranty service. In case the purchase has been done by the developer of the apartment, the possession letter from the developer will be treated as equivalent to bill.

TOYO plumbing fixtures are warranted free of any manufacturing defects.

TOYO will at its choice, repair, replace, or make appropriate adjustment where its inspection discloses any such defects occurring in normal usage as per terms & Conditions. TOYO is not responsible for installation costs.

TOYO reserves the right to examine product in question, and its installation, prior to replacement and will replace free of charge any part that proves defective in material and manufacturing workmanship under normal installation, use and service.

Customer Care No: 18001020317

TOYO SANITARY WARES PVT.LTD.

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